



For Our Community

Food and Beverage Supervisor

WHY WE ARE HERE

We are a high-performing community owned organisation with a clear purpose – to create and contribute to a vibrant Inverclyde. People are at the heart of everything we do. Our team act with integrity, strive to excel and approach every undertaking with enthusiasm, drive and energy.



7 days a week, rostered

WHY THIS ROLE EXISTS

To ensure the successful management and operation of multiple food and beverage outlets with exceptional service and guest experience.

WHAT YOU WILL DO

Be responsible for exceptional guest service within the food and beverage service operation whilst ensuring the fire, hygiene, health and safety and sale and supply of alcohol act 2012 requirements are met to the highest level.

KEY OUTCOMES

- Exceptional service is received by all guests, providing a positive experience, encouraging them to return.
- The food and beverage outlets are profitable and competitive in the marketplace.
- Team members are knowledgeable in all products available and incredibly engaged.
- Outlets are always well presented and stocked up.
- Ensuring the pre-determined budgeted targets are met including sales, wage costs and cost of sales.
- To maintain the standard and culture of the team by setting an example to new team members and assisting in their training.
- Champion, comply and promote health, safety and wellbeing within ILT.

YOU BRING TO THE ROLE

- Strong people skills with leadership ability, a team player and a team builder.
- Energetic, upbeat personality with the ability to interact well with a variety of clientele.
- Outstanding communication skills, both amongst team members and guests.
- Proven food and beverage experience including cocktail creation and ability to thrive in a high-pressure environment.
- Systems orientated person that can implement promotions effectively.
- Relevant computer skills to keep up with social media activity and knowledge of online booking systems.
- Previous leadership experience leading a motivated energetic team.
- Passion for delivering an exceptional guest experience.
- Community focused with a passion for people and the community.
- Ability to make independent decisions to ensure guest satisfaction.
- Enjoys interaction with guests and building positive relationships.
- A professional appearance with a positive attitude adaptability and flexibility.
- Current managers certificate would be an advantage.