**Regional Clinical Coordinator** **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

# Kaupapa | Purpose

The Regional Clinical Coordinator will work at a regional level to assist the network to improve mental health service delivery and ākonga mental health outcomes within the region, working at both strategic and operational levels.

As part of our Equity and Ākonga Success Strategy, greater access to mental health and addition support is a priority service. Te Pūkenga is partnering with TWOHNZ to establish new and expanded mental health services for ākonga with a particular focus on greater access for ākonga Māori, Pacific and disabled learners.

**Reports to:** TBC (with dotted line to National Office)

**Team:** Te Pūkenga Learner and Employer Experience and Attraction

**Remuneration:** $114,581 to $134,802 gross per annum

**Date:** May 2024

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**Ngā mahi | Do**

Provide clinical leadership within the region, ensuring safe and effective mental health services are provided to students.

Provide expert insights, enquiry, guidance, and advice to guide improved outcomes for learners.

Support the delivery of day-to-day service planning, monitoring, assessment/evaluation and reporting, with a focus on service improvement.

Develop regional strategy related to learner wellbeing outcomes.

Provide clinical oversight to mental health and wellbeing kaimahi within the region, working alongside existing local Clinical leads.

Provide clinical intervention and crisis response support when learners are escalated and when additional capacity is needed.

Develop and deliver tailored mental wellbeing workshops/capability development to ākonga and kaimahi in response to local needs.

Establish relationships with a diverse range of internal and external stakeholders, to improve ākonga access and outcomes.

Identify, advise, and manage the escalation of any issues or facilitate the removal of barriers that are inhibiting successful delivery.

Be familiar with relevant policies and legislation, including Te Pūkenga Health, Safety and Wellbeing Policy.

Effectively manage any uncertainty with areas of responsibility which will affect the achievement of organisational objectives.

##### Support procurement of external providers and recruitment of FTE (where required).

##### Demonstrate commitment to:

**Te Tiriti o Waitangi.** Through our developing understanding of our obligations and our connection with Te Tiriti o Waitangi as both individuals and as an organisation.

**Ākonga at the Centre.** Through prioritising the experience, wellbeing, and success of our ākonga in our decision-making process.

**Equity.** Through recognition, empowerment, and inclusion we can give greater acknowledgement of the unmet needs of Māori, Pacific and disabled ākonga and their whānau.

**Vocational Education and Training Excellence.** Through quality provision for all ākonga, meeting the regional needs of employers and communities.

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**Pūkenga | Have**

One or more degree level qualification; Psychiatric Nurse, Occupational Therapist, Social Worker, Clinical Psychologist, Counsellor

* Fully registered under the Health Practitioner Competence Assurance (HPCA) Act 2003 with a scope of practice that is appropriate to working as a mental health and addiction clinician
* Hold a current annual practicing certificate and the relevant skills and experience for working in clinical roles within mental health and addiction services appropriate to the specific population group/s being served
* Extensive experience, normally gained through relevant professional qualifications together with significant post qualification practical experience (5-10 years), including:
* Experience working in a leadership role in the health sector.
* Clinical assessment/case management.
* Application of Health, Safety and Wellbeing Policy.
* Demonstrated expertise in building positive working relationships with a diverse range of stakeholders.
* Working practice that gives effect to Te Tiriti o Waitangi and works in partnership with Pacific and disabled communities.
* Setting both strategic and operational work programmes, with a strong understanding of the mental health sector.
* The ability to operate autonomously across multiple organisations, complex systems, and with multiple senior stakeholders.
* Leading self-reflection and resilience skills as well as highly collaborative, team-approach mindset.
* Solid organisational skills including attention to detail and multi-tasking skills

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**Waiaro | Be**

**Authentic and Inclusive:** Promote an environment of inclusion and authenticity, where all contributions are valued, . Be courageous to disrupt inequities for all, including Māori, Pacific and disabled peoples. Hold the conviction that meaningful partnerships with Māori/iwi will contribute to progress for all.

**Connected:** Integrate waiora-sustainable thinking into your everyday mahi, meeting the needs of the present, without compromising our ability to meet our needs for the future. Embrace the interconnectedness of environmental, social, economic and cultural wellbeing.

**Collective:** Seek progress over perfection, moving forward with aroha, empathy and persistence. Maintain a focus on results and delivery to build a sustainable, world class, vocational education and training network. Lean into transformation, challenge the status quo and choose courage over comfort to create better results for Toi Ohomai | Te Pūkenga, employers, ākonga and their whānau.

**Self-awareness:** Navigate yourself, and lead others through change with confidence, understanding how to create the conditions you and others need to thrive. Demonstrate humility, be reflective and self-aware, always seeking to grow personally and as a leader.

**Ako:** Hold lifelong learning as vital in connection, hauora, and continuous improvement both personally and professionally. No matter your role, recognise your mahi contributes to making a positive difference for our ākonga and their whānau, and their ability to create thriving communities. Recognise Te Tiriti o Waitangi as a powerful mechanism for taking positive action in Aotearoa, and a pathway to achieve equity for all.

**Mana tāngata:** Contribute to a connected, creative, compassionate workplace, where teams are committed to growth, learning and achieving our shared purpose. Create a safe environment for learning and development, in all you do, including Te Tiriti, equity, academic and professional excellence. Recognise kaimahi and whānau wellbeing are interconnected, when we support personal and professional growth we contribute to Te Oranga/participation in society.

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**Ngā Hononga Mahi | Working relationships**

**Internal:** Learner Journey and Experience team, Wellbeing Champions network, Regional Clinical Coordinators, Project Managers and Implementation Leads, learners, Health and Safety Leads

**External:** Te Whatu Ora Health New Zealand, external service providers, local and regional authorities, local social agencies, community mental health NGO’s, Regional Te Whatu Ora health care providers

#### Resource delegations and responsibilities: Nil

**Financial:** Nil

**People:** Dependent on number of kaimahi in region employed to deliver PMH services

**Responsible for contract staff, and/or coaching, training of others:** Yes- conduct capability training and professional supervision of kaimahi

**Responsible for new employee hire:** Provide support to recruitment