

Senior Quality Assurance Engineer



Purpose

The Senior Quality Assurance Engineer plays a critical role in leading the reliability, security, and performance of banking systems and applications. This position is responsible for designing and implementing robust test scripts, developing and maintaining automation pipelines, and enhancing quality management capabilities across the software development lifecycle. By applying deep technical expertise and a strong understanding of solution planning and delivery you will ensure quality management and knowledge sharing across delivery teams.

Role dimensions

- **Reports to:** Value Stream Lead
- **Department:** Technology Services
- **Direct Reports:** No
- **Financial Authority:** No

Person specifications

- Bachelor's degree in computer science, system analysis or a related study, or equivalent experience
- 5+ years' experience as a Test Automation Engineer and/or technical leadership role
- 3+years' automation testing within cross-functional Agile Teams
- Demonstrated commercial experience in API-Led web & mobile app ecosystems
- Prior experience in the financial services industry

Role specific areas of responsibility

- Develop and prepare quality management frameworks over software applications and integration services, configurations & code changes to support deployment through testing and production systems
- Lead and contribute to solution design planning, requirements definition, specifications, estimations, prototypes, implementation and dependency management planning with a focus on quality management and value delivery
- Responsible for the definition and refinement of user stories and acceptance criteria for Agile delivery and regression testing processes
- Provide and lead consistent oversight of security, performance and data integrity standards ensuring that these are upheld across delivery teams services and integration points.
- Lead quality assurance activities to ensure solution requirements are being met, with an automation-first approach
- Lead knowledge sharing activities with peers, and proactively review and implement quality assurance processes and operational improvement initiatives across the teams' services
- Provide proactive management of business and service support across the teams' services, including incident response according to defined policies & processes
- Provide rostered 24 x 7 on-call support for incidents within the platform teams scope of responsibilities.

From time to time there may be additional activity not contained within this position description that the appointee is to complete in the interests of the role and their own personal development.

This position description provides a broad overview of responsibilities. The position description is a living document, and the Bank reserves the right to amend from time to time as required.