Principal Delivery Engineer

TSB

Purpose

This role is a hands-on technical leader responsible for driving DevOps, automation, and delivery engineering excellence capability across the organisation. With deep expertise in CI/CD, cloud infrastructure, and software delivery, this role ensures that engineering teams can deploy, scale, and operate applications efficiently and securely.

Acting as both a technology influencer and hands-on contributor, the Principal Delivery Engineer will champion, through communities of practice, modern delivery practices, optimizing pipelines, infrastructure, and system reliability to support business-critical applications.

Role dimensions

- **Reports to**: Platform Engineering Lead
- **Division:** Technology Services
- **Direct Reports:** No

Person specifications

- 10+ years' experience as DevOps, SRE or software engineer
- 4+ years' practical experience within cross-functional, agile team environments
- Demonstrated commercial experience in API-Led, service-oriented ecosystems
- Relevant technology certifications obtained from associate to expert levels
- Excellent planning, negotiation and communication skills
- Prior experience in the financial services industry preferred

Role specific areas of responsibility

- Design, implement, and optimize CI/CD pipelines, improving software delivery speed and quality, establishing reusable templates and patterns to be leveraged by other teams.
- Lead the adoption of DevOps and Software Engineering best practices, automation, and infrastructure as code (IaC) through communities of practice across multiple engineering disciplines, with the objective of minimize downtime and operational risks.
- Contribute to solution design planning, requirements definition, specifications, estimations, prototypes, implementation and dependency management planning with a focus on prioritizing business value delivery
- Contribute to quality assurance & operational monitoring activities to ensure platform objectives and defined SLA's are being continuously met
- Provide proactive management and support across the teams' platforms and services, including incident response according to defined standards & processes
- Provide rostered 24 x 7 on-call support for system related issues within the platform group responsibilities.

From time to time there may be additional activity not contained within this position description that the appointee is to complete in the interests of the appointment and their own personal development.

This position description provides a broad overview of responsibilities. The position description is a living document, and the Bank reserves the right to amend from time to time as required.