

Information Systems and Security Manager

Kaupapa | Purpose

Lead the Information Systems and Digital Security function to deliver secure, reliable, and future - focused technology infrastructure, systems, and digital security solutions that enable effective operations across the organisation, with explicit accountability for service delivery, infrastructure resilience, cybersecurity, and operational risk assurance.

As part of the Information Solutions team, this role provides leadership to specialist ICT teams, strengthening system performance, digital security, and user experience while partnering across the organisation to support continual improvement and technology uplift.

Reports to: Head of Digital

Team: Digital

Remuneration: Band J = \$126,260 - \$157,826 (fixed remuneration excl Kiwisaver)

Date: February 2026

Ārahi | Lead

Lead and manage the Information Systems and Security delivery, including infrastructure services, service desk operations, applications, solutions architecture, and digital security.

Provide values-based leadership and management to the Information Systems and Security team.

Ensure the wellbeing, productivity, performance, and development of the Information Systems and Security team. Growing kaimahi to contribute to the continuous quality improvement of Toi Ohomai.

Support strategic initiatives within Information Systems and Security through delivery of initiatives, encouraging team-level innovation, and contribution to the implementation of continuous quality improvement.

Hold oversight of the Information Systems and Security budget ensuring sound management and forecasting in partnership with finance for the delivery of required outcomes including (but not limited to) full utilisation of resources.

Demonstrate visibility and engagement across Toi Ohomai activities.

Collaborate with other Toi Ohomai managers and leads to ensure delivery is connected and aligned.

Ngā mahi | Do

Lead the delivery of secure and high-performing technology systems and digital security environments that enable efficient organisational operations and support strategic direction.

Balance service delivery responsiveness with security and governance obligations, establishing and maintaining clear operational governance and escalation pathways.

Own operational risk and security risk and assurance, including escalation of risks, escalating strategic or cross-domain risks to the Head of Digital.

Works in partnership with the Digital Solutions Manager to agree solution readiness and transition points, confirm BAU ownership and support models, and Manage prioritisation conflicts between change and operations

Develop and implement technology strategies, roadmaps, and architectures that future-proof systems, strengthen security, and align with organisational priorities.

Build strong partnerships with internal stakeholders, vendors, and external providers to maximise value, enhance service performance, and ensure strong governance of technology investments.

Strengthen the capability, cohesion, and professional practice of the Information Systems and Security teams through visible leadership, continuous improvement, and a culture of collaboration and innovation.

Demonstrate commitment to:

Ākonga at the centre through ensuring positive outcomes for ākonga in all aspects of their learning journey.

Te Tiriti o Waitangi and Māori Success by positively championing and contributing to the success of partnerships with Iwi, Hapū and Mana Whenua, honouring Te Tiriti o Waitangi to uplift Māori success.

Equity by identifying and removing barriers to participation and achievement, and fostering inclusive, culturally responsive environments where all ākonga and kaimahi can thrive.

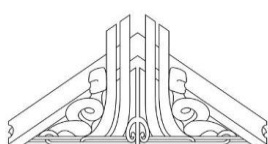
Vocational Education Excellence through building responsive provision and services to meet the needs of ākonga, and stakeholders and to enable future sustainability.

Pūkenga | Have

Minimum Level 7 qualification in Information Technology, Information Systems, Cybersecurity, or a related field, or the equivalent body of knowledge gained through experience.

Evidence of ongoing professional development that enhances knowledge and practice relevant to the position.

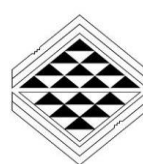
Extensive experience leading ICT technical teams and delivering organisation-wide technology services in complex environments.



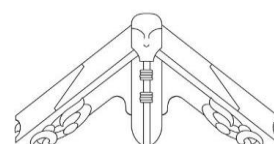
WHANAUNGATANGA



TOITUTANGA



MANAAKITANGA



KOTAHITANGA

Proven success managing large ICT budgets and delivering complex projects.

Expertise in ICT infrastructure, digital security, systems architecture, and enterprise-level technology planning and implementation.

Proven ability to operate at both strategic and operational levels, with strong capability in networking, security practices, computing, and storage technologies.

Experience in advocating and leading the inclusion and application of Te Tiriti o Waitangi practices in a workplace setting.

Experience in leading and advocating the use of te reo Māori, tikanga, and mātauranga Māori in the workplace.

Demonstrated practice in advocating, supporting, and leading approaches that promote equity and prioritise the needs of priority groups.

Waiaro | Be

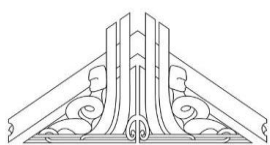
At Toi Ohomai, Toiohomaitanga describes our way of doing and being. It reflects how we care for each other, work together, and uphold our shared purpose. These behaviours apply to all kaimahi, with expectations scaled to the nature and level of each role. They guide how we show up in our mahi, contribute to our collective success, and reflect our commitment to Ā mātou uara | Our values in everyday practice.

Ako: Demonstrates curiosity and a commitment to continuous learning. Applies new knowledge to improve practice and outcomes and actively contributes to a culture of shared growth. This supports toitūtanga by sustaining excellence and adaptability over time.

Authentic and Inclusive: Fosters inclusive environments where people feel safe, respected, and able to be themselves. Actively includes diverse perspectives, addresses inequities, and supports others to thrive. These behaviours reflect manaakitanga through care, generosity, and upholding the dignity of all.

Connected: Builds and maintains strong, trusting relationships across teams and communities. Fosters cross-functional collaboration by sharing knowledge, aligning efforts, and supporting others to achieve shared goals. Communicates with empathy and respect, contributing to a shared sense of purpose. This strengthens whanaungatanga by nurturing meaningful connections and collective wellbeing.

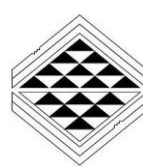
Innovative and impactful: Identifies opportunities to improve and applies evidence, creativity, and courage to drive meaningful change. Uses data and insights to inform decisions, challenge the status quo, and focus on outcomes that matter for ākonga, kaimahi, and communities. These behaviours reflect kotahitanga, recognising that lasting improvement is strengthened through collaboration and shared purpose.



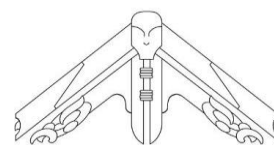
WHANAUNGATANGA



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MANAAKITANGA



KOTAHITANGA

Engaged: Actively participates in Toi Ohomai initiatives that advance our vision. Shares knowledge, supports others, and contributes to a positive, forward-focused culture. This is how we can live kotahitanga, working together with unity and purpose.

Self-aware: Demonstrates humility, reflection, and openness to feedback. Understands the impact of their actions and takes responsibility for creating conditions where others can thrive. This reflects toitūtanga through thoughtful and courageous practice that supports respectful relationships and sustainable ways of working.

Ngā Hononga Mahi | Working relationships

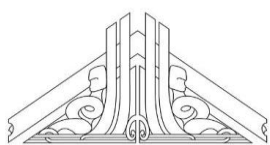
Internal: Leadership Team, Managers, all kaimahi

External: Industry Representatives, Other ITPs, Partners, vendors, suppliers and external information services providers, Contractors and consultants

Resource delegations and responsibilities:

Financial: As per delegated authorities

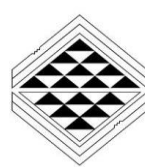
People: tbc



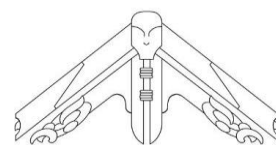
WHANAUNGATANGA



TOITUTANGA



MANAAKITANGA



KOTAHITANGA

