Financial Crime Specialist

TSB

Purpose

The Financial Crime Intelligence Team play a key part in TSBs financial economic crime response. This role is responsible for the supporting of TSBs AML/CFT and broader financial economic crime obligations by utilising automated and manual detection methods to detect and deter instances of money laundering and fraud, and the reporting of these to the Financial Intelligence Unit of the NZ Police. The emphasis of the role is on investigation, queue management, and ensuring that processes are constantly improved in line with the Bank's business objective to Simplify, Optimise, and Automate.

Role dimensions

- **Reports to**: Senior Manager - Financial Crime Strategy
- **Department:** Customer Operations
- **Direct Reports:** 0
- **Financial Authority:** N/A

Person specifications

- Minimum 3 years financial services experience with relevant product knowledge and technical aptitude.
- Intermediate computer skills - MS Office skills (Word, Excel, Outlook) and knowledge of the Bank's systems.
- Understanding of financial crime typologies; specifically, AML/CFT and Fraud.
- Critical thinker with ability to apply analytical techniques to interpret information and data.
- Excellent written and verbal communication.

Role specific areas of responsibility

- Review and decisioning of transaction monitoring alerts of unusual activity and UBRs received from TSB business units.
- Writing and submitting Suspicious Activity Reports with clear, fact-based justifications.
- Reviewing of high-risk payments for potential sanctions matches and providing subject matter expertise to internal TSB Teams.
- Screening and reviewing of customers for potential Politically Exposed Persons matches.
- Completion of PTR, Forex, Same Day Cleared Payments, high-risk international transfers monitoring and reporting.
- Assist with external and card fraud investigations and inter-bank communications.
- Be the liaison point between TSB and other New Zealand banks and governmental agencies.
- Assist with the ongoing review and improvement of TSBs AML/CFT and Fraud procedures.
- Over time this role will be cross-functional and expected to provide support to other customer-facing teams in Customer Support & Operations to support homogeneous ways of working.
- Contacting and dealing with customers as part of AML/CFT Act requirements that arise from BAU role functions.

From time to time there may be additional activity not contained within this position description that the appointee is to complete in the interests of the appointment and their own personal development.

This position description provides a broad overview of responsibilities. The position description is a living document, and the Bank reserves the right to amend from time to time as required.